



Irvine Ranch
WATER DISTRICT

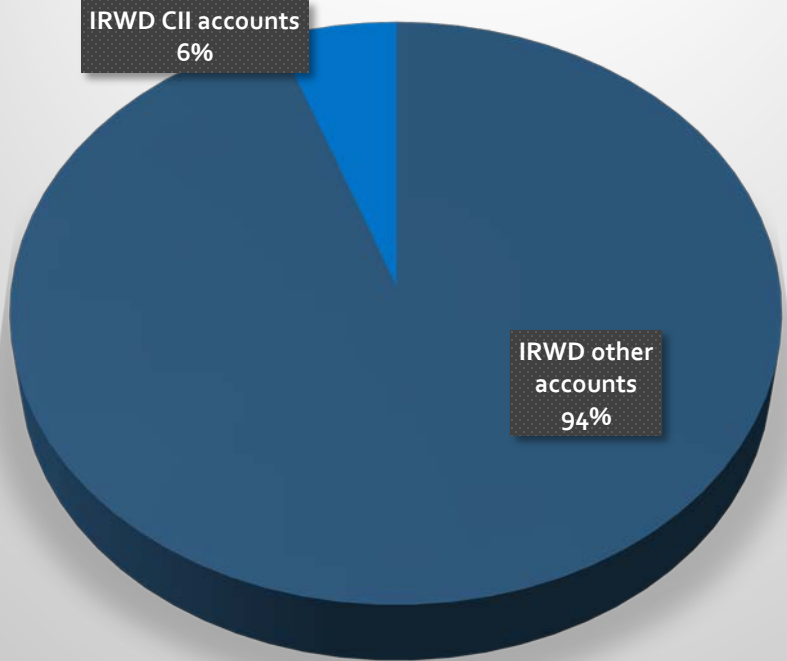


BUSINESS WATER USE AND RATES

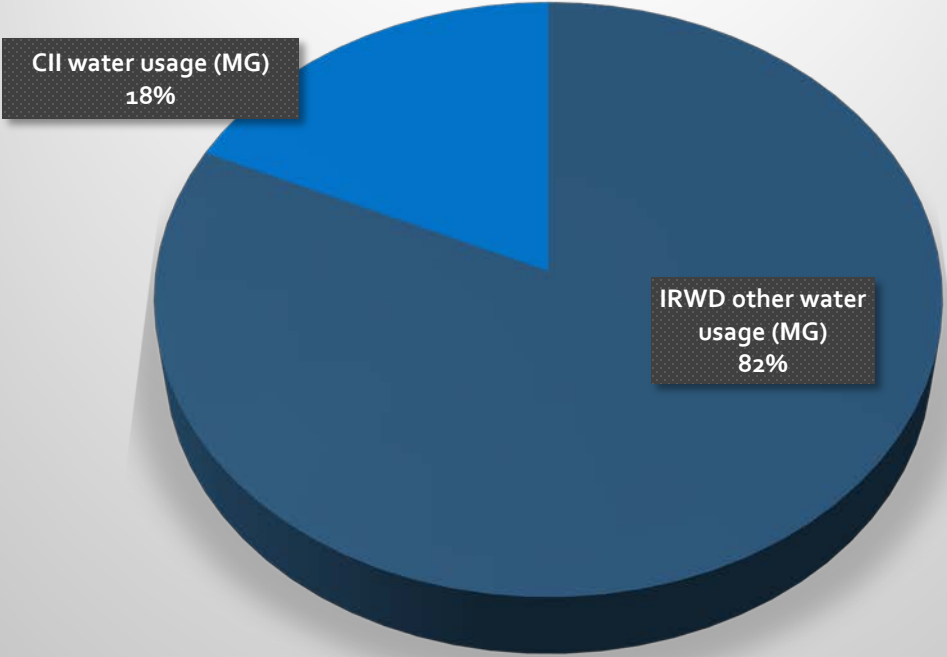
JUNE 25, 2019

BUSINESS ACCOUNTS AND WATER USAGE

IRWD accounts



IRWD water usage



As of March 2019

BUDGET-BASED RATES ENCOURAGE EFFICIENT WATER USE

Water efficiency

Sends strong **commodity** pricing signal

Reduces wasteful water use, encourages conservation

Revenue stability

Lowers incremental water cost

Separates **fixed** charges from **variable** water cost

28 years of improvements

TWO COMPONENTS OF THE MONTHLY WATER BILL

COMMODITY CHARGES



- Based on the amount of water used — at your business
 - Includes cost of local and imported water and other variable operating costs
- Infrastructure costs
- Operation and maintenance costs



FIXED CHARGES

IRWD WATER BUDGETS FOR BUSINESS CUSTOMERS

- All customers provided a monthly water budget
- Water budget accounts for all business needs
- Budgets are site specific
 - Budget based on the number of full-time employees
 - Customer requirements
 - Type of water-using equipment (i.e., HVAC and/or manufacturing process)
 - Outdoor landscape irrigation



IRWD BUDGET-BASED WATER RATES FOR BUSINESS

Rate tier	Monthly water budget use	Rate/CCF	Result
1 - Base rate	41% to 100%	\$1.89	Within budget
2 - Wasteful	101% and over	\$13.35	Over budget

Customer bill example:

Monthly Budget = 50 CCF

Customer uses 50 CCF Water bill = \$94.50

Customer uses 75 CCF Water bill = \$428.25

Total bill includes water cost, water service charge and sewer service charge

Monthly water budget provides 100% of water for business needs

ENGAGEMENT WITH OVER-BUDGET CUSTOMERS

- Outreach by phone, email or on-site visit to over-budget customers
- Trend analysis to compare same month previous year
- Re-evaluation to adjust for business growth or other changes



THANK YOU

