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Irvine Ranch
WATER DISTRICT

Save the Date

Time to Plant

Wednesday, Nov. 14
6 p.m. – 8:30 p.m.

IRWD Multi-Purpose Room
15600 Sand Canyon Ave.
Irvine

Learn how to select climate-appropriate plants, when and how to plant them, and how to care for your landscape.

Sign-up required:
RightScapeNow.com/events

Control Your Controller

Wednesday, Dec. 12
6 p.m. – 8:30 p.m.

IRWD Multi-Purpose Room
15600 Sand Canyon Ave.
Irvine

Learn from the experts! Basic sprinkler timer programming concepts and landscape techniques will help you save water and money. Explore popular weather-based sprinkler controllers on the market, discuss their pros and cons, and receive hands-on training.

Sign-up required:
RightScapeNow.com/events

Pipe-Saving Tips for the Holidays

The holidays are fast approaching! Keep these tips in mind at home. Your pipes will thank you.

Keep grease out of drains.

Grease from holiday turkeys, roasts and hams is a leading cause of sewage spills this time of year. Put leftover grease in containers with lids, such as jars, then throw them in the garbage. When cleaning a greasy pan, pour grease into a container, wipe excess grease from the pan with paper towels, and throw the towels away.



Don't flush flushables. Despite the unfortunate name, "flushable" wipes are not flushable. Good old-fashioned toilet paper is made to disintegrate as it agitates in water. Flushables are not paper—they are made of plastic that can't decompose or break into bits.

Toss the floss. Dental floss can clump in the pump. So keep your hygienist and your water worker happy by flossing every day—and then tossing the floss in the trash.

Holiday Closure: IRWD offices will be closed for Thanksgiving on Nov. 22 and 23.

Coming Soon:

An Easier-to-Read Bill

Your monthly bill is getting a makeover. We're making it simpler to read, without skimping on detail. It will contain all the billing information you're accustomed to—in a bright new format with a streamlined look and feel.

The most vital info will be front and center on Page 1:

- A simplified **Account Summary**, for at-a-glance convenience
- Easy-to-read **Water Usage** data, including your **Monthly Water Budget vs. Usage** chart



Want a more detailed breakdown of how your water and sewer charges are calculated? You'll find that on subsequent pages. And don't miss your *Pipelines* newsletter. It will be right there in the envelope, behind the last page of your bill. The new format debuts in December.

IRWD Reservoirs Boost Fire Responsiveness

California's voracious wildfires require a rapid and aggressive response from fire crews. Often, that means calling in airplanes and helicopters to drop water onto the flames.

Irvine Ranch Water District's open reservoirs are continuously available and frequently used for these purposes. Even when no blaze is in sight, local firefighters and other emergency response teams practice their aerial attacks at IRWD reservoirs.

"Orange County Fire Authority recently performed dip-and-drop techniques at the District's San Joaquin recycled water reservoir," said Water Operations Manager Ken Pfister.

Good aim makes all the difference when it comes to a successful drop. These whirlybirds comprise a burly fleet of public safety agency helicopters that are trained, ready and able to respond to a wildfire when called.

"It's an added benefit of our reservoir system," Pfister said. "These trainings use very little water, but they are extremely effective at helping our fire safety agencies do their job."



Connect with Your Community

IRWD provides an online calendar for RightScope workshops and local community events for nonprofit and nonreligious groups. If you have an event you'd like to post, please email details to info@irwd.com with "Community Calendar" in the subject line. Postings are subject to IRWD guidelines and available calendar space. To view the calendar, visit irwd.com/community/community-calendar.



Q: I have seen the campaign about watering less as the days get shorter and cooler, and I've been trying to do my part. One problem I'm having is figuring out how to program my controller. Do you have any advice?

A: Thanks for your question. Programming irrigation controllers can sometimes be troublesome—understanding the terminology or what exactly to input. With that in mind, on Dec. 12, IRWD is offering a

hands-on class, Control Your Controller. (See details on front page.) You will learn the basics and get to program a controller. We also will discuss new technology like smart controllers.

Got landscape questions? Email askjuan@irwd.com or ask on Facebook, Twitter or Instagram with [#irwdcommunity](https://www.instagram.com/irwdcommunity). See past answers at rightscapenow.com/landscape-resources/ask-juan.

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