

Click or call for service

IRWD offices are temporarily closed. Need help? Click [IRWD.com/services](https://www.irwd.com/services), email CustomerService@IRWD.com, or call 949-453-5300.

pipelines

DECEMBER 2021 | NUMBER 12



Irvine Ranch
Water District

Save the date

Be a GSI: Garden Scene Investigator

Online webinar

Wednesday, Jan. 12
Noon – 1 p.m.

Use your powers of observation and trusted internet resources to solve garden problems, identify plants and deal with pests.

Sign-up required:
[RightScape.com/events](https://www.RightScape.com/events)

Missed a past webinar?

To access IRWD's archive of classes and tours, visit [RightScape.com/events](https://www.RightScape.com/events) and click "Past Classes."

WaterInsight: Sign up and save



Are you using more water than you need? Do you have a good handle on your water consumption? How much are you using for certain activities like washing dishes or watering your yard?

What if you could get customized tips on how to save, based on your personal history of water use?

IRWD's WaterInsight portal can help with these and other questions in a quick and easy-to-use platform that shows when you're on the right track—and sends you alerts when you're not.

Readily available through any web browser or mobile device, the platform can provide you with helpful data about your water use so you can identify the most effective steps you can take to save. All you need to do is sign up!

Here are some of the program's most popular functions:

- Customized suggestions on ways you can save water (and money) based on where you use it most.
- Information and links to special rebate programs just for you.
- A chart showing how your water use compares to comparable homes in your neighborhood.
- Alerts when your water use is running high.
- Leak alerts, which will save you from wasting water and could potentially protect your home from expensive water damage.

Visit [IRWD.WaterInsight.com](https://www.IRWD.WaterInsight.com) for more information and to sign up for the program using your account number and ZIP code.

Meeting rooms open for reservations

IRWD is pleased to announce the reopening of the Duck Club and Community Meeting Room. We are now accepting reservations for dates through Dec. 31, 2022. Due to current COVID-19 protocol, until further notice, meeting room capacities will be limited to 50%, masks will be required for unvaccinated guests, and a two-hour window will be implemented between reservations. To make a reservation, please visit [IRWD.com/community/meeting-rooms](https://www.IRWD.com/community/meeting-rooms).



Making the most of our energy resources

Since 1961, IRWD has demonstrated a long-standing commitment to protecting, sustaining and restoring the environment. Innovation in energy is a part of that vision.

- Our new Biosolids and Energy Recovery Facility converts organic solids into fertilizer or fuel. Biogas from the process is harnessed to generate energy for the plant.
- Our Energy Storage Project uses a network of high-efficiency batteries to store on-site power at six locations districtwide, saving money and taking demand off the grid.
- Solar power supports several of our facilities, including the Baker Water Treatment Plant, Zone 3 Reservoir, and our Sand Canyon Headquarters.

For more information on our energy programs, visit IRWD.com/doing-business/energy-saving-programs.



Q: What is the online bill pay option?

A: IRWD offers flexible options designed to fit a growing variety of online and mobile preferences preferred by our customers.

These services are free. Customers can pay by phone or text, or even set up easy automatic payments.

They also link directly to your WaterInsight water usage report, so you can track your home water use to determine ways to save water and money.

Register today at PayMyBill.IRWD.com.

Those preferring a more traditional payment method can still mail in their payments.

Got a question? Email info@IRWD.com with "Ask Customer Service" as the subject line.



Q: I'd like to kick off the New Year with a more efficient landscape. What do you suggest?

A: Grassy areas tend to need quite a bit of water. Consider reducing or replacing lawn areas into a showier and water-friendly landscape. There are a variety of plants, both California native and non-native, that you can use to transform your yard into a vibrant but water-thrifty

landscape. Take advantage of our turf removal rebate program (\$4 per sq. ft.) and drip irrigation rebate program (70¢ per sq. ft.) for your project. Check out RightScope.com/rebates for more.

Got landscape questions? Email AskJuan@IRWD.com or ask on Facebook, Twitter or Instagram with [#irwdcommunity](https://www.instagram.com/irwdcommunity). See past answers at RightScope.com/landscape-resources/ask-juan.

California native corner

Juan's December plant: lemonade berry

For the holidays, my pick is lemonade berry. This plant has leathery evergreen leaves bearing a resemblance to holly, with flowers from February to May. The seed or fruit is dark red, block-shaped and sticky, and has a tart flavor that gives the plant its name. The berries are a significant food source for birds and small mammals, and the thick sprawling form provides excellent animal shelter. Lemonade berry is extremely drought tolerant once established. Learn more at CalScape.org and CalScape.org/planting-guide.php. — Juan



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