

Big ideas for small spaces



Check out our latest Shed Show episode for landscape inspiration at IRWD.com/ShedShow.

pipelines

NOVEMBER 2022



Irvine Ranch Water District

Save the date

Plant Like a Local

Online webinar

Wednesday, Nov. 16
Noon – 1 p.m.

Want to transform your yard into a thriving colorful space? In this free webinar, we'll help you think like a professional landscape designer to work with our climate, not against it.

Sign-up required:
RightScope.com/events

Missed a past webinar?

We're taking a break from live events during the holidays. But you can view past events at IRWD's library of recorded webinars and classes at your leisure—on your own time. Go to IRWD.com/webinars for a variety of helpful topics for indoor and outdoor water savings.

Tune up your sprinklers—and save!

New program covers half the cost of qualified repairs

Beautiful yards depend on plants getting the right amount of water. But keeping your sprinkler system in tip-top shape can be challenging. Our new Landscape Tuneup program can help.

IRWD has teamed up with Conserv Inc. to offer irrigation repair services to qualified residential customers, with IRWD paying 50% of the cost. To be eligible, you must:

1. Be an IRWD customer in good financial standing, having had no IRWD bill delinquencies in the past 12 months, and
2. Have a functional in-ground irrigation system already installed.

While the program is currently only available for residential customers, a similar program will soon be available for IRWD's commercial landscape customers.

For more information about the program, eligibility, or to apply, visit IRWD.com/landscapetuneup.



Tips for a clog-free holiday



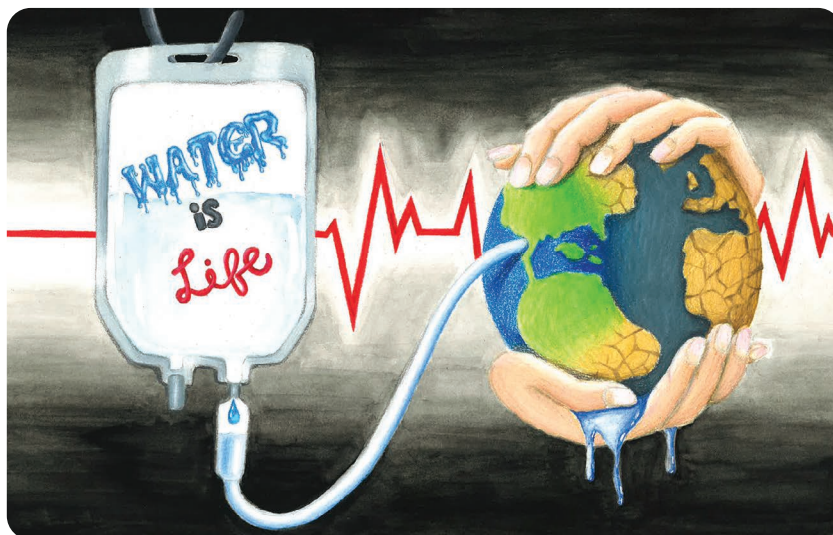
Food-focused feasts can turn into plumbing fiascos, when fats, oils and grease are sent down kitchen drains. Collectively referred to as "FOG," these substances lead to troublesome clogs and sewage spills. Here's how to keep a stopped-up sink from spoiling your celebration:

- Pour used cooking oil and grease into a container, let it cool, and dispose of it according to the guidelines of your city.
- Wipe greasy pots with a paper towel before washing.
- Put all food scraps, including coffee grounds and eggshells, in your organics recycling bin or compost them.

Visit IRWD.com/services/sewer for more information.

Local student's art chosen for calendar

Congratulations to Portola High School student **Annette Kim**, who received top honors in Metropolitan Water District of Southern California's annual water awareness student art contest. Her work was chosen from among more than 250 finalists submitted by water districts throughout the region to be featured in the 2023 "Water Is Life" calendar.



Holiday closures

IRWD offices will be closed **Thursday, Nov. 24** and **Friday, Nov. 25** for Thanksgiving. For online service, visit IRWD.com.



Ask Juan



Q: Juan, I had a lot of weeds in my planters this year. What can I do to prevent that from happening again in 2023?

A: It's important to keep weeds under control, because they bring insects and plant diseases to your planters. The best way to remove them is by hand. Then, cover the clean area with four to five layers of good old-fashioned newspaper to serve as a weed barrier. Next, add at least 3 inches of mulch. This controls weeds, lowers the soil temperature, and helps maintain moisture to encourage soil life. Over time, the newspaper and mulch will break down and become a part of your soil. Right now, you can get 50% off your bulk mulch purchases by signing up at IRWD.com/MulchMadness.

Got landscape questions? Email AskJuan@IRWD.com or ask on Facebook, Twitter or Instagram with [#irwdcommunity](https://www.instagram.com/irwdcommunity). See past answers at [RightScape.com/landscape-resources/ask-juan](https://www.rightscape.com/landscape-resources/ask-juan).

California native corner

Juan's November plant: white chaparral currant

White chaparral currant (*Ribes indecorum*) is a beautiful deciduous shrub native to our coastal ranges. It has thick, aromatic green leaves with clusters of white fragrant flowers from November through March. The blooms give way to berries for birds and other wildlife to enjoy in the spring. It's an excellent plant for any garden condition. It will drop its leaves during the hottest months and return to full foliage in the winter. Learn more at CalScape.org and CalScape.org/planting-guide.php. — Juan



Ask Customer Service

Q: I'm moving to a new home soon. What's the easiest way to transfer service to my new address?

A: New and existing residential customers can start or stop service conveniently online. Simply go to IRWD.com/start-stop-service to submit a request.

If your current and future addresses are both within IRWD, fill out a request to stop service at your current address on a particular date, and submit a new request to start service at your future address for that same day.

To start service, you will need to provide the service address, mailing address, contact phone number, and a Social Security number or \$50 deposit. A nonrefundable, one-time service fee of \$25 will be applied to your first bill.

You may also call or email our Customer Service Department at **949-453-5300** or customerservice@IRWD.com. Responses to requests may be delayed when received during nonbusiness hours.

Got a question? Email info@IRWD.com with "Ask Customer Service" as the subject line.